DataLogic Vesta EVV Data Correction Process: Medsys Historical Data.

When incorrect data elements are found in existing MEDsys historical EVV visits records, the following **Data Correction Process** steps must be taken once the request to open visit maintenance is approved. Providers are not allowed to create new MEDsys visits during this correction process.

Data Correction Process:

1. Once DataLogic receives the approval email, a DataLogic support ticket is created, and the ticket number is sent to the provider and payer.
2. DataLogic Customer Support will make the necessary data corrections based on the approved visit information provided on the spreadsheet.
3. Data correction requests are processed within 60 business days from   the date an approved spreadsheet is received.
4. DataLogic Customer Support will notify the requesting provider and payer by email once the request has been completed.